#### Terms & Condit

Terms b Conditions:

A Rules 1.1 These Rules apply to your membership of the Program operated at Mulgrave Country Club. 1.2 These Rules are effective on and from 1st April 2024 These Rules were last updated on 15th February 2024. 1.3 by signing the membership application, becoming a member of the Program, renewing your membership, using your Card or using any of the benefits arising from the Program, renewing your membership with the taken as having been bound by these Rules, and will be taken to have given the privacy consents referred to in these Rules. 1.4 You acknowledge that you have read and understood these Rules and that it is your responsibility to ensure that you are up to date with the latest on the version of these Rules.

2. Changes to the Program and Rules 2.1. subject to these Rules. Mulgrave Country Club reserves the right to, at any time and without prior and the state of the program and Rules 2.1. subject to these Rules and that you are up to date with the latest on the version of these Rules.

2. Changes to the Program and Rules 2.1. subject to these Rules and that you are up to date with the latest years of the reserve the right to, at any time and without prior and the expected and reserved 2.4. A copy of the current Rules may be obtained from the Version of the section of the section

at least 30 days notice of sizen a range and administered by Mulgave Country Club. 3.2 Subject to these Rules, the period of your support of the property of t

4. Notices 41. At least or other Contribution and in the Milliague Country Club with statisty of requirement of a winter Hothfrithmical or national for a written notice under these Rules unless otherwise stated. 42. Any electronic communication sent to you by Mulgrave Country Club or current contact details provided by you. An electronic communication that you send to Mulgrave Country Club on the next business day after you send in that you send it or well and to the received by Mulgrave Country Club on the next business day after you send it is provided by well and to the next business day after you send it or provided you send it by renal and to the not current email addess provided by Mulgrave Country Club of the state in the state of the state o

possible. Mulgrave Country Club may require any reasonable written proof necessary to verify the change.

S. Cards S.I. Only one Card may be held per person. 5.2. Mulgrave Country Club reserves the right at any time to require a person using a Card to provide valid identification to verify that that person is entitled to use that Card. 5.3. In accordance with the Act, the Card may be linked to a registered player account or be used as a casual player card.

a registered player account or be used as a casual player card.
6. PIN 6.1, You must use your Card (and may be required to enter a PIN) in order to be able to access your Program membership via a Kiosk.
6.2. You must not disclose any password or PIN to any other person for any purpose whatsoever.
6.3. Mulgrave Country Club will not be liable for any unauthorised use, redemption of Points or any other entitlement as a result of your Card being lost or stolen or if a password or PIN becomes known to another person.

or PIN becomes known to another person.

7. Points 7.2 Unless otherwise determined by Mulgrave Country Club, acting in its absolute discretion and subject to these Rules, the basis and rate upon which you may earn Points are as follows: a. You will earn Points for garning furnover in a Garning Machinne located at Mulgrave Country Club in which your Card is inserted at the time of the spend at a rate of one (I) point per \$50.00 of spend. b. You will earn points from non-graning furnover including food and beveraged at the Verue in which your Card is presented and swiped at point of the points from non-garning furnover including food and beveraged at the Verue in which your Card is presented and swiped at point of Mulgrave Country Club is assisted at rate of up to 25 points per day provided that Mulgrave Country Club is assisted in its absolute discretion, that such visitation is being undertaken in good faith and in a genuine attempt by you to utilise Mulgrave Country Club is facilities, amernities and or services. For the avoidance of any doute, Mulgrave Country Club reserves the right to void or deduct any Points my our Card balance where Mulgrave Country Club reasonably considers that a visit either did not occur or was not undertaken in good faith as contemplated by this clause. 72. (Expiry of Points) Unless otherwise specified bring your Card balance where Mulgrave Country Club Points Will automatically expire on the 31st day of March of each year. Mulgrave Country Club will endeavour to provide reasonable notice prior to such epity. 73. In relation to Garning Machines, Point will only be credited to your Card in respect of accompance of the provided provided that the provided that the country Club will endeavour to provide reasonable notice prior to such epity. 73. In relation to Garning Machines, pour attributable to Garning Machines, pour attributable to Garning Machines, pour attributable to Garning Machines, your advanced to Garning Machines, your advanced to Garning Machines, your advanced to the prog

regarding the number of Points accrued to you will be final and conclusive other than in the event of demonstrable error.

8. Rewards 8.1. Points that you have accrued can be exchanged for available Rewards offered by Mulgraw Country Club. Points cannot be exchanged for cash. 8.2. If you do not have enough Points to obtain a particular Reward, you will not be able to claim that tiem. Additional Points cannot be prints cannot be purchased. 8.3. Subject to paragraph 8.6. Mulgrawe Country Club will determine the number of Points required to redeem for any Reward at any time without notice to you 8.4. Rewards are subject to change and availability and may be subject to certain conditions. Mulgrawe Country Club reserves the right, in its sole and subject to change and availability and may be subject to certain conditions. Mulgrawe Country Club reserves the right, in its sole and subject to consumer guarantees set out in the Australian Consumer Law which are not limited or excluded in any way and except to the extent otherwise required by law. (a) Rewards cannot be returned or exchanged, nor refunded for Points, and Mulgrawe Country Club does not make any warranties or representations to you in connection with any Rewards and expressly disclaims all liabilities (including for consequential and indirect loss) with respect to type, quality and standards of Rewards and your use of the Rewards all four use of the Rewards and country Club makes a Representation to you that a Reward will be available for a defined period of time, then Mulgrawe Country Club will honour that Representation 8.7. Rewards will not comprise any garning products or services and Points cannot be used as credit or Pornotions 9.1. From time to time you may be invited to comprise any garning products or services and Points cannot be used as credit or Pornotions 9.1. From time to time you may be invited to particulate in Promotions. Participation in these Promotions from the productions and the subject to

servini terms 3.2 minute in the terms (and one of the content of t

under the Program 11.2. At least once a year, you will receive a Player Activity Statement by email unless you have elected (on your membership application form or have notified Mulgrave Country Club by notice in writing to collect your Player Activity Statement from Mulgrave Country Club. 11.3. If you have elected to collect your Player Activity Statement from Mulgrave Country Club, you will, within 7 (seven) days after your Player Activity Statement is prepared, be notified by email that your Player Activity Statement valuable for collection from Mulgrave Country Club (Collection Notice). 11.4. If you do not collect your Player Activity Statement within one (1) month of the date of the Collection Notice, your membership in the Program will be automatically suspended until you collect the Player Activity Statement or until your membership in the Program is terminated in accordance with clause 11.6 (whichever is the first to occur) (Suspension Event). 11.5 if you do not collect your Player Activity Statement within three (3) months of the date of the Collection Notice, your membership in the Program will automatically terminate and any Points you have accumulated will automatically be foreited (Termination Event). 11.6 Mulgrave Country Club will notify you in writing if a Suspension Event or a Termination Event Developed Country Club may, in its sole discrete the control of the Country Club will not the country Club on the Country Club on the country Club on the Club on

12 Pre-commitment limits 12.1. The Program is integrated with YourPlay, a voluntary pre-commitment scheme and service provided under licence to the State of Victoria by the garning machine monitor, intellact Garning Services Pty Ltd (Intralot). 12.2. You can set time limits and also net loss limits using YourPlay and can track your garning machine play online or at the Mulgrave Country Club. 19 you wish to register for YourPlay, you are able to obtain a Card from the Mulgrave Country Club. 19 you already have a Card, you can have your Card encoded to include your YourPlay account details, provided that you supply appropriate identification to us. 12.4. If you have registered for YourPlay, you agree to comply with the YourPlay terms and conditions when using the scheme and acknowledge that use of YourPlay may limit the Points you can receive under the Program.

limit the Points you can receive under the Program.

13. Termination by you 15.1 You may terminate your membership of the Program at any time by giving Mulgrave Country Club notice in writing (Opt-Quit Notice). In accordance with the Act, at least once each year, Mulgrave Country Club will send you by post, fax, email or Quit Notice. The Very Country Club will send you by post, fax, email or Quit Notice. The Very Country Club will send you have not redeemed at the time of cancellation will be immediately forfeited. You must return your Card to Mulgrave Country Club within fourteen (14) business days after giving an Opt-Quit Notice.

14. Termination and suspension of membership 14.1. Mulgrave Country Club may suspend your membership in the Program to investigate your membership of the Program and the use of your Card if Mulgrave Country Club becomes aware or reasonshy believes that your membership has errors, has been misused, has been subject to unauthorised use, that you may not be gambling responsibly and/or is directed by a government authority to do so. Mulgrave Country Club will notify you in writing of such suspension but reserves the right to withhold providing any reasons for such suspension until it has completed such an investigation into your conduct 14.2. Subject to its own internal disciplinary procedures if any, Mulgrave Country Club may at it is sole discretion immediately terminate your membership will represent the procedure of the procedu

15. Ierimination of the Program 15.1. Mulgrave Country Club reserves the right to, at any time and rom time to time, cancel the Program in whole or in part of expend it for any period for any reason after giving 30 days, footice on the Website or on the Kicks. 15.2. You acknowledge and agree that Mulgrave Country Club makes no representation or warranty that the Program will continue to be available for any period of time. 15st. If Mulgrave Country Club cancels the Program pursuant to this clause 15, you will have up to 30 days from the date of Mulgrave Country Club giving notice under clause 15.1 to redeem any Points you have previously accrued. Points which have not been redeemed within that period will be forfeited.

The Consequences of Suspension or Termination 16.1. If your membership in the Program is terminated for any reason; (a) all benefits associated with the Program whether they have accurated or not will lapse; and (b) notwithstanding any other provisions in these Rules, you will not receive any marketing or promotional materials in relation to Garning Machines and garning products and services from the date your membership in the Program is cancelled. 16.2. If your membership in the Program is cancelled. 16.2. If your membership in the Program is cancelled. 16.2. If your membership in the Program is cancelled. The program is a new membership application form to be considered by Mulgrawe Country Club for future membership. 16.3. Notwithstanding any other provisions in these Rules, if your membership in the Program is suspended for any reason you will not receive any marketing or promotional materials in relation to Garning Machines and garning products and services during the period of suspension 16.4. You agree that Mulgrawe Country Club will not be liable for any loss or damage whatsoever which you or anyone des may suffer as a result of any termination or suspension of your membership in the Program.

17. Privacy J71. You agree that your Personal Information will be collected used and disclosed in accordance with the following documents and to the extent of any inconsistency between them; in accordance with the order of precedence below(i) all the relevant privacy policy of Mulgrave Country Club Isee www.mulgravec.com au. 172. If you send Mulgrave Country Club a written request, we will, to the extent that we are required to do so by law, provide you with access to or allow, you to correct, your Personal Information. You may contact Mulgrave Country Club, and its Associating Information. You may contact Mulgrave Country Club in accordance with the details set out in the privacy policy referred to in paragraph 171 above regarding your Personal Information 173. Subject to paragraph 176, you authorise Mulgrave Country Club, and its Association of the Persons to collect, hold, use, transfer and disclose your Personal Information in connection with the following purposes: (a) administration of the Provision of Rewards; (c) promoting, advertising and marketing of Promotions to you including by means of email, SMS, post, telephone calls or in-person presentation; (d) promoting, advertising and marketing by third parties of Third Party Offers out by you (by means of email, SMS, post, telephone calls or in-person presentation; (d) promoting, advertising and promotional material provided by means of email, SMS, post, telephone calls or in-person presentation; (i) improving usutomer service by means of rearries, marketing any of the products and services of Mulgrave Country Club and Information to the Country Club and Hind parties; or product development or planning; (ii) analysing your use of goods and services provided by Mulgrave Country Club and Hind parties; or provided services in relation to a Permitted Purpose to use and disclose to third parties your Personal Information to the membership application form, you consent to receiving marketing material including gaming machine advertising in connection with Gamin

18. Information Áccess 18.1. You may access the information currently held by Mulgrave Country Club in relation to your existing or any prior membership of the Program Mulgrave Country Club may in its sole discretion charge a fee not exceeding the prescribed amount for providing you with such access. 18.2. You must produce valid identification acceptable to Mulgrave Country Club to evidence your current or prior membership of the Program before Mulgrave Country Club will prant you access. Unless required by Jaw, Mulgrave Country Club will not allow a third party to access any information that it holds in relation to your membership of the Program on your behalf. 18.3. You acknowledge and agree that Mulgrave Country Club may provide information about the Program (other than your Personal Information) to any person or body for research purposes if it is directed to do so by any government authority.

19. General 19.1. Subject to consumer guarantees set out in the Australian Consumer Law (which Mulgrave Country Club does not seek

19 General 191. Subject to consumer guarantees set out in the Australian Consumer Law (which Mulgrave Country Club does not seek to exclude or limit) and to the extent otherwise permitted by law. (a) without limiting any other provision of these Rules, you agree to release and forever discharge Mulgrave Country Club and its Associated Persons from any Claim or liability arising in connection with the Program. Promotions, Press, Points, Rewards and Third Party Offers; Including (without limitation) any errors or admissions (including negligence) in representations, information, publications or advertisements directly or indirectly pertaining to the Program, Promotions, Press, Points, Rewards or Third Party Offers; old all express and implied warranties (whether statutory or otherwise) relating in any way to the second of the program, Promotions, Press, Points, Rewards or Third Party Offers, old all express and implied warranties (whether statutory or otherwise) relating in any way to the second or services since the program, Promotions of the program of th

it will be severed from the Rules and the remainder of the Rules will continue to have full force and effect. 19.5. These Rules and the Program itself are governed by the laws of the state of Victoria.

20. Definitions in these Rules: 'Act' means the Gambling Regulation Act 2003 (Vic) as amended from time to time (and, as applicable, any regulations made under that Act, including the Gambling Regulation (Pre-commitment and Loyalty Scheme) Regulations 2014 (Vic). 'Associated Persons' means the directors, officers, employees (whether full-time, part-time or casual), Related Bodies Corporate, agents, contractors and advisors of the Venue Operator, respectively, last applicable; Justitalian Consumer Law has the meaning given that term in the Competition and Consumer Act 2010 (Cti). 'Card' means the card validy issued by the Venue Operator to you in relation to your membership of the Program 4th Mulgrave Country Club and upon which Points are recorded (and includes any temporary Cardis) issued to you). 'Claim' means any loss (including any indirect or consequential loss (including economic loss, loss of profits and loss of opportunity) cost, claim, liability, demand or damages. Excluded Person' has the same meaning as in the Act. 'Gaming Machine' has the same meaning a in the Act. 'Kiosk' means kiosks situated at the Venue which accept a Card. 'Permitted Purposes' means the purposes specified in paragrap 17.3. 'Personal Information' means any information or opinion (irrespective of the medium in which this is stored or kept) about you, whether true or not, from which your identity can be reasonably ascertained, including without limitation; (a) Details in relation to your patronag of the Venue; (b) Details in relation to Points that you have earned; (c) Details in relation to requests you have made for Rewards (and the outcome of those requests); and (d) Your personal details such as name, address, phone numbers, email addresses and date of birth and any other information provided in your membership application form. 'Player Activity Statement' means an activity statement in accordance with the requirements under the Act that provides you with information about your membership of the Program and relating to occasions where you have used your Card while lipshing Gaming Machines. Points' means points awarded by the Venue Operator to you when you write the Venue and Present your Card at a Klosk, or earned during Gaming Machine, play when your card is inserted in the Gaming Machine. or awarded to you when you purchase other goods and services at the Venue such as food and beverages. 'Present' means, in relation to a Card, to insert, swipe, touch or otherwise inferface and exchange data between the Card and a Klosk's, Caming Machine or one of the Venue's point of sale locations. Prizer means a prize advised by the Venue Operator, consisting of money, goods, additional Points or some other benefit, awarded by the Venue Operator to you as part of a Venue Promotion. Program' means the Phivliege Gaming Membership Card program operated at Mulgrave Country Club. Promotion in means a Venue Promotion, as the context requires. has the meaning given to it in the Corporations Act 2001 (Cth). Representation' means a clear, explicit statement that is made in writing. Rewards means benefits, facilities, goods and services and arrangements (excluding gaming products and services) which may, from time to time, be offered or provided to you by the Venue Operation in exchange for Points that you earned at the Venue, in accordance with these Rules: Rules' means these rules (being the rules of the Program) and any amendments, additions or replacements made from time to time by the Venue Operator in its absolute and sole discretion in accordance with these rules. Third Party Officer's means offers odo of services which may from time to time be offered or provided to you by third parties via the Websile, the Klosk and/or by other means, and which are not provided in exchange for Points and which may be free or provided in exchange for payment (and may include, without limitation discount programs). Venue Promotion means a game of skill promotion (with no element of chance) developed by the Venue Operator for the purpose of enabling members to potentially be awarded Prizes by the Venue Operator. You' or 'you' means a person who is eligible for membership of the Program and who is accepted as a member of the Program at the Venue and whose membership has not been cancelle or terminated. 'Website' means the website at which these Rules can be found as notified by the Venue Operator 21. Venue Operator details Mulgrave Country Club (ABN 16 004 568 610), Corner of Wellington and Jells Roads, Wheelers Hill VIC 3150

ENJOY ALL THAT MCC HAS TO OFFER



AND MORE!



# UNRESTRICTED/ FULL MEMBERS

Please complete all details. Thank you.

POSTAL ADDRESS (Please complete if different to home address)

MALE FEMALE

FIRST NAME

MEMBERSHIP NO

**HOME ADDRESS** 

**HOME PHONE** 

**EMAIL ADDRESS** 

☐ via email ☐ via kiosk

Email SMS

SIGNATURE:

**SUBURB** 

**SUBURB** 

MR MRS MS MISS

**POSTCODE** 

**POSTCODE** 

SURNAME

STATE

STATE

**Gaming Machine Player Government Requirements** 

with Victoria Government legislation (tick one box only):

in regards to food alcohol and club activities

staff member for assistance.

How would you like to receive this information? (tick box)

I agree to receive my Player Activity Statement, in accordance

I am over the age of 18, I have reviewed and carefully read and understood the

Rules of this program. I agree to strictly abide by these Rules (including all Terms

and Conditions), as amended from time to time and declare that the details in this

I wish to receive promotional, third party offers and information

DATE:

YourPlay gives you the power to track how much money and time you are spending as you play. You

can also use YourPlay to set limits on the money and time you spend on gaming machines and to see

your playing history online at any time. YourPlay can be added to your loyalty membership card and

used on any gaming machines in Victoria. You can register for YourPlay at yourplay.com.au or ask a

DATE OF BIRTH

MOBILE PHONE

**Discounts on Food and Beverages** 

(not available with any other offer)

**Medallion Club AFL Football** 

Tickets available

**Voting Rights** 

**Birthday Voucher** 

Admittance to Members Lounge and pool tables

Members Medallion Draws 6.30pm & 8.00pm every Friday

Starts at \$500 increasing by \$50 per week until won (must be present at the draw)

Earn loyalty points throughout the venue

**PLEASE NOTE:** Member discounts are only applicable once your Full Privilege Membership Card is issued to you. When entering the club you must produce your membership card at reception.

# UNRESTRICTED MEMBERSHIP APPLICATION FORM & TAX INVOICE FOR PAYMENT. ONLINE MEMBERSHIP APPLICATION AVAILABLE

SEND COMPLETED FORM TO: Email: information@mulgravecc.com.au, Fax: 9582 4699 or Post: Cnr Wellington & Jells Road, Wheelers Hill VIC 3150



### Reason for joining

Tick the box that indicated your primary reason for joining Mulgrave Country Club:

Bowls	Squash	Tennis	_ Golf _	Indoor Bowls	S
Snooker	Darts	Racquetba	all So	cial Yoga	

## MEMBERSHIP CATEGORIES

Choose one only

UNRESTRICTED:	AMOUNT PAYING			
Full Member / Social	\$20.00			
Meritorious Member	NIL	- NIL -		
Life Member	NIL	- NIL -		
RESTRICTED:				
Country Member (Conditions apply)	\$15.00			
Junior Member (12 & under 18yrs)	\$10.00			
Probationary Juniors (7-11yrs)	\$10.00			
Senior (Conditions apply)	\$15.00			
ADD TO NEXT COLUMN (including GST): \$				



Note: A Credit/Debit card surcharge fee will apply to all transactions



The Mulgrave Country Club is subject to the provisions of the Privacy Act 1988. The Act contains 10 National Privacy Principles that set standards for the handling of personal information. The club has a commitment to privacy and the safeguarding of member, visitor and staff personal information. Any personal information provided by you to the club leg name, address, date of birth and contact details, including information collected as a result of a membership card being placed in a gaming machine or other club machine that is linked to a place tracking system (not ATRs) that may provide a benefit or service to you, will be protected. The club does not usually disclose personal information to relevant authorities if it reasonably believes that there is a threat to a individual's life, health or safety, or public health or safety. If the club has no reason to suspect the unlawful activity has been, is being or may be engaged in, personal information may be used or disclosed as a necessary part of any investigation and reporting to relevant persons or authorities. The club may disclose your information to third parties that provide services under contract to the club. These contracts require the third party to keep your personal information confidential and secure. Your personal information indusing information about you obtained as a result of you placing your membership card in a gaming or other club machine (not ATMs), may be about those services and gaming promotions, if you do not wish to receive information about services and gaming promotions. He club, on request, will remove your name from mailing lists. You have being into access any personal information that the club may hold about you, including a right correction of your information. The club will generally not charge a fee for you to access your personal information. If you require any further information, please contact the office on 9582 460e on 9582 460e.

Important: Please read, complete and sign the accompanying form and return with your application. The Member hereby absolutely releases the Club, its employees and agents from any claim whatsoever in negligence, breach of contract, breach of statute or statutory duty. This release is made for the period of initial membership, together of contract, breach of statute or statutory duty. This release is made for the period of initial membership, together absolutely releases the Club, its employees and agents from any claim arising from personal injury sustained by the Member in or about the club premises including any claim for personal injuries caused by resulting from and/or arising out of the negligence of the Club, its employees or agents or the negligence of any other Member or any other person using the Club premises and all facilities entirely at his/her risk. This release is made for the current membership year and all subsequent membership years (reagrelies of change in membership categories).

#### Sports Police

SIGNATURE:

Any physical activity carries with it a risk of injury. In particular all sporting and recreational activities carry with them inherent risks. Members must inform themselves of such risks and where appropriate obtain medical advice as to their capacity to engage in such activities. By participating in such activities and using the club facilities members warrant that they are capable of doing so safely without any unreasonable risk of harm to themselves or others. Members must not use any of the club's facilities whilst suffering from any infectious condition that may be detrimental to any other person's health, fembers use all of the clubs facilities and engage in any activity on the clubs premises entirely at their own risk and acknowledge that the club accepts no responsibility or any liability in on the club's premises or using any of the club's facilities then the member agrees to fully indemnify the club in respect of any liability that may attach to any such activity or use of the club's facilities and hembers are strongly encouraged to ensure that they have personal insurance that provides coverage to them in relation to personal injury/illness and the liability that they may have to others when engaging in sporting/recreational activities.

Note: The Committee reserves the right to reject any application without reason.

DATE:

I hereby declare that the above particulars are correct and agree if accepted as a member, to be bound by the rules, regulations and policies of the Mulgrave Country Club.

PATMENT DETA	IILS			
CREDIT CARD AUTHORITY:	Visa	Master Card	Onlin	e Payment
CREDIT CARD NUMBER (16 di	igits)	1		
		Expiry Date: _	1	1
ccv		,		
		<u>.</u> .		

OFFICE USE ONLY	
DATE:	REC NO:
/ /	
AUTH NO:	MEMBER NO:
Photo ID sighted?	Yes

Member is over 18 years of age?