

(As amended by the Board on the 25th August 2022) (These by-laws supersede all previously issued by laws of the Club) (To be used in conjunction with the Club's Constitution of the Mulgrave Country Club)

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1 Member's Identification

a) Members must always carry their membership identification card or smartphone app with them whilst

on Club property and produce such identification on the request of any staff or security member or a member of the Board of Directors.

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b) Members must not loan or provide their membership card to another person for any reason.

2 Dress Standards

The Mulgrave Country Club wishes to maintain a standard of dress and appearance in keeping with the expectations of fellow members and the facilities provided.

Minimum standard is smart casual wear along with a clean and neat appearance. Reception Staff and Security are authorised to judge whether a member or guest meets these standards.

3 Dress Code

The Mulgrave Country wishes to maintain a standard of dress for members and guests that does not offend, or affect the health and safety of any person whilst on club premises and includes the following:

- a) No offensive wording or logos are permitted on clothing
- b) Footwear must be always worn in all areas of the club
- c) No person is permitted to be bare chested whilst at the club
- d) No headwear is to be worn in the gaming room at any time, except for medical or religious reasons
- e) Students wearing school uniforms are only permitted on the premises if accompanied by a parent or guardian

NOTE:

Work shirts, work trousers or shorts and work footwear will be permitted in the members lounge up to 6pm. After that time, the normal dress code will apply.

4 Club Property

- a) No member shall take away or borrow from the Club premises any article(s) or property of the Club without written permission of the General Manager.
- b) Any member found to be deliberately breaking or damaging Club property may be requested to pay the cost of such damage or breakages.

5 Behaviour

Members must always whilst they are on club premises behave in an appropriate, respectful and courteous manner to all staff, members and guests. This is to ensure everyone enjoys their time and experience whilst at the club.

- a) No intoxicated member or visitor shall be allowed on the Club premises.
- b) Any member or visitor becoming intoxicated on Club premises shall be refused further service and requested to leave.
- c) Any member who is refused service and/or requested to leave the club on more than one occasion may be referred for consideration of disciplinary action.
- d) Any member or visitor becoming disorderly or using objectionable language or engaging in behaviour that is unbecoming of a member shall be requested to leave the Club premises by a Manager, supervisor or security staff.
- e) The President, the General Manager or their authorised deputy may suspend a member instantly for acting in a manner unbecoming of a member. This behaviour may have been witnessed by them, recorded on CCTV or reported to them. When this suspension is invoked, it must be followed by a disciplinary hearing pursuant to Clause 18 of the Club Constitution. During the period of suspension, the suspended member is not permitted on the Club premises at any time for any reason. The suspended member automatically becomes a prohibited person until a determination by the Disciplinary Committee is reached.
- f) No member shall directly reprimand any employee of the Club.
- g) All complaints are to be made to the General Manager, Club President or Board Secretary, who may require such complaint to be made in writing.



h) The Board of Directors shall consider all such complaints against members and in their discretion, may appoint a time when all parties to the complaint shall be given the opportunity of being heard by the Board of Directors.

i) The Board of Directors may, after considering such complaints, adjourn the further hearing of the complaint, impose such penalty or penalties as the Board may see fit, or take no further action.

j) The decision of the Board of Directors on such complaints shall, subject to the Club's constitution be final and conclusive.

k) All children are to comply with these behavioural standards and must be always under the supervision of a parent or guardian.

6 Blue Privilege Card Members (restricted)

Blue Privilege card members are:

a) Ineligible to represent the Club in any sporting activity.

b) Not permitted to use the sporting facilities of the Club, except as a bona fide guest of a Club Member, and

c) Subject to such limitation of access to Club premises as may be determined from time to time by the Board of Directors.

7 Club Visitors

Any non-member entering the club must ensure their attendance is recorded electronically and produce when requested relevant identification to confirm their identity to staff

- a) Visitors who have been signed in by a member will not permitted to remain in the Club unless in the company of an introducing member.
- b) Members introducing Visitors shall be held responsible for their good conduct and for any debts contracted by them to the Club.
- c) Club Visitors are not to use the Sporting facilities of the Club, except as a bona fide guest of a Club Member, or as part of an organised competition or specific sporting event being undertaken at the club.
- d) Members may introduce visitors to the privileges and facilities of the Club. The visitors name and address together with the name and membership number of the introducer shall be recorded in the Club electronic register (Please refer to information outlined in Section 15 of the Constitution).
- e) A sporting section may introduce specific conditions to restrict guests and visitors using their sporting facilities. Any member found to be aiding a non-member to afford themselves of the privileges and facilities of the club when not entitled may have the matter referred for disciplinary action. (For clarification of whether a sporting section has any specific conditions, please refer to that sporting section's rules, guidelines or policy documents).

8 TAB Agency (Wagering Room) - Visitors

Wagering Room visitors are not permitted to enter any other area of the Club (excluding the car park) except

as a bona fide guest of a member or as an authorised club visitor as defined in the Club's Constitution.

9 Sporting Sections

Any member who intends to play a sport and use the club's sporting facilities on a regular basis, must pay a sports facility fee relevant to that sport, in addition to the membership fee.

- a) Sporting Sections the following sports attract a club sporting facility fee Bowls, Golf, Indoor Bowls, Squash, Tennis & Racquetball. (The Tennis Section operates off-site at Whites Lane Mulgrave Tennis Club)
- b) Snooker is currently deemed a recreational sport and does not attract a sporting facility fee.



c) Members who are registered in competitive teams and represent the club at a sport are required to pay a registration or pennant fee relevant to that sport, in addition to their membership fee and sports facility fee.

d) Members who represent the club in a competitive team are usually liable for the individual costs

incurred when playing at an opposing club.

e) Members who represent the club in any sporting competition must at all times behave in a manner that is fair, reasonable under all the circumstances and is not likely to bring discredit to the club. Any member who behaves in a manner which is unbecoming of a club member will be referred for disciplinary action.

10 Steam Room and Showers

The steam rooms and showers are situated in the male and female change rooms next to the Squash Court facilities. They are available for use to all members and their guests.

- a) Members and/or their guests are not permitted to alter the temperature in the steam rooms by tampering with any of the fittings or property relating to the regulation of the temperature in the steam room. Members found altering or tampering with the temperature will be referred for disciplinary action and/or police intervention.
- b) Members and their guests are to be mindful of the excessive use of water and time whilst showering, as this behaviour may be unfair to other member and their guests.

11 Coaching

Professional coaching (whether paid or unpaid) involving the use of Club facilities is not permitted unless

specifically authorised in writing by the General Manager and subject to such conditions as the Board from

time to time to determine.

a) Members must not engage in professional coaching without first obtaining the approval of the club.

12 Eligibility for Competitive Sport

Any physical activity carries with it a risk of injury. All sporting and recreational activities carry with them inherent risks. Members must inform themselves of such risks and where appropriate obtain

medical advice as to their capacity to engage in such activities. By participating in such activities and using the

club facilities, members warrant that they can do so safely without any unreasonable risk of harm to themselves or others.

a) Members must not use any of the club's facilities whilst suffering from any infectious condition that may

be detrimental to any other person's health.

- b) Members use all the club's facilities and engage in any activity on the club's premises entirely at their own risk and acknowledge that the club accepts no responsibility or any liability in respect of such use or activity
- c) If the member causes harm to others whilst engaging in any activity on the club's premises or using any of the club's facilities then the member agrees to fully indemnify the club in respect of any liability that may attach to any such activity or use of the cub's facilities.



d) Members are strongly encouraged to ensure that they have personal insurance that provides coverage to them in relation to personal injury/illness and the liability that they may have to others when engaging in sporting/recreational activities.

13 Smoking

Smoking/Vaping is only permitted within the designated areas of the Club.