



*Your Club*

# PRIVILEGE CARD

## RESPONSIBLE GAMING PRE COMMITMENT

Pre commitment allows gaming machine players to set individual time and spend limits on their gaming machine play.

Please note that pre commitment limits should be set based on your own individual circumstances and that staff will not make recommendations regarding appropriate limits for you.

To take part in pre commitment, you are required to notify venue staff, obtain a Membership card and set spend and/or time limits.

### **What limits can I set?**

By notifying venue staff and using your Membership Rewards card you can set:

- A daily limit on the time you play gaming machines; and/or
- A daily limit on how much you spend on gaming machines
- An optional annual limit on how much you spend on gaming machines; this can only be facilitated if you have set a daily spend limit

### **What happens if I reach my pre commitment limit?**

Once you have reached any pre commitment limit, a message will appear on the Point Display window on the gaming machine you are playing, indicating that your limit has been reached. If you have reached any daily limit you will not be able to play any gaming machines with your Membership Rewards card inserted, and you will not earn loyalty points on gaming machines until 6am the following day.

## **How can I change or remove my pre commitment limit?**

You can request to change or remove your pre commitment limits at any time. To change or remove your limit, please notify venue staff. A decrease of any limit will take effect immediately. An increase to any limit will not apply until 24 hours after you have made the change. If you decide to increase your limit, you will need to confirm this increase after the initial 24 hour period.

## **Pre Commitment Conditions**

- Pre commitment may be time limit only, or a spend limit only, or both a time and spend limit.
- Players who have signed up for pre commitment must have elected to receive a Player Activity Statement, have viewed their Player Activity Statement within a 12 month period and must not be excluded for any reason.
- Pre commitment is voluntary.
- Pre commitment can only be set by the player whose name appears on the card.
- Appropriate identification is required to set or change pre commitment limits.
- Daily time and daily spend limits apply from 6.00am until 6.00am the following day.
- Increasing any limit will take effect 24 hours from when the new limit is set.
- Decreasing any limit will take effect immediately.
- Any gaming machine activity recorded on your card between 6.00am and 6.00am the following day will be recorded as a "visit".
- Pre commitment conditions may be amended at any time as required by law.
- The gaming venue shall not be liable to any person in any way if the pre commitment function is not available on any or all gaming machines and fails to operate due to systems or technical failure. For further information regarding pre commitment, please contact venue staff.
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